

I have received requests to delete data from one of my contacts, what do I do ?

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2 scenarios are possible:

- You received a request from Julie Desk:

A user contacted us directly and we forwarded the request to you. We will then ask you to confirm this request (you are the owner of this data) before we make any changes on our side.

- You have received a direct request from one of your contacts:

A user has contacted you specifically regarding the Julie Desk service or made a general query about the processing of his data. You must this request to the Julie Desk team via the support email so that we can treat it in a targeted way regarding your data for this contact.
