Manage special requests with Julie

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In your daily life you may have to manage more complex appointment

requests than usual. Julie can take care of that for you.

# How to ask Julie to schedule a meeting for a third-party?

Want Julie to organize meetings for third parties? Here's how!

## You do not have a Julie Desk license but you would like to ask Julie to arrange a meeting for a collaborator with a license.

As soon as you are in the trusted circle of an employee who holds a Julie Desk license, you can ask Julie to set up an appointment for that employee. If you do not wish to attend the meeting, please let Julie know in the email!

#### You have a Julie Desk license and want Julie to arrange a meeting between Paul and Emma (Paul has a Julie Desk license) in which you will not participate.

We can organize this meeting, because Julie will take Paul's availability into account to organize the appointment with Emma and the invitation will be sent from Paul's calendar.

In order for Julie to arrange this meeting without asking Paul for his consent, you must be in Paul's circle of trust.

You have a Julie Desk licence and want Julie to organize a meeting between Paul and Emma (Paul and Emma do not have a Julie Desk licence)

#### in which you will not participate.

We cannot organize this meeting because you are the only person with a Julie Desk license and Julie can only propose your availability for the meeting and send the invitation from your calendar.

You have to tell him that Paul and/or Emma have a Julie Desk license.

## How to schedule a meeting when the guest has an assistant?

You probably have contacts who work with an assistant to schedule their meetings and, when your guest has an assistant, he/she will most likely be the one exchanging with Julie.

In this case:

- Copy Julie and the assistant on the email, like you do otherwise

- Indicate that the person on copy is your guest's assistant and that in order to coordinate a meeting, Julie must exchange with them to organize a meeting according to your specifications.

Ex: « Julie, please coordinate with Antoine, Mr. Durand's assistant for a lunch this month."

Once the date is found, Julie will ask for the actual email address of your guest to send an event invite with all necessary information attached.

### Creating an alert before an event

Julie is not capable of adding a reminder before an event she created in your calendar. If you wish to add a specific reminder for a meeting, it is possible

directly in your calendar application.

Reminders are personal, the guests invited to an event will not know about the reminder you apply to that event.

### Add a participant to an event

Between your first email to Julie to organize your meeting and the appointment itself, your list of participants may change. How can Julie handle this for you?

If you are the organizer of a meeting to which you want to add a participant: send an email to Julie asking her to send an invitation to your contact, which you copy on your email.

If you are not the organizer of this event, we will not be able to add a participant on your behalf, but the organizer can!

### Can Julie create private event?

A private event is an event whose details (name of the event, location) can only be accessed by the people who have a full access to your calendar.

When you have to schedule a meeting that is confidential or on which you just do not want to share the details with others, you can ask Julie to create a private event :

"Julie, could you please set this meeting to private".

Be careful, this option is available only on Google calendars.